

Nov 2019:

Tw was another successful month. We finished up with a \$2500. day on Saturday the 30th.

Pickups still going strong and we are thankful to have sufficient help in getting this done .

Sales in Christmas products are very strong and we still have a lot of inventory to sell off.

The front corner of the retail area (elevated part) is no longer elevated as there was nothing under the raised part. Jim Agombar took on this project and we will have an extra 50 sq ft of retail space to house picture frames pictures and other products. The floor just has to be tiled.

The 2 glass cases that were behind the tills are now out in the store and are locked We will put higher value products in them. We now can move forward with putting slatwall on the wall behind the till all the way to the entrance. One more thing off of the list!

We had a window at the store front smashed on Friday Nov 29 (a mess to clean up on sat morning) I cant find the extra windows that were in the basement so I called Langen glass to replace.

If this happens again we may have to install a camera outside as I believe it is the person who has been kicked out of the store on 3 occasions. I do not have an image of his face yet.

Karlee is finished now so we will definitely have to have more help thru Dec . She assisted with the tills, sorting and retail displays. She will be missed.

The store will close for Christmas and Boxing day and reopen on the 27 and 28 30 and 31. We will close till Jan 6th to clean up . Rose has offered to cover with myself and likely Desmond. On Christmas eve and New Years eve we will close at 3:00 pm.

While the store is closed I will be adding a server in the office to run 24/7 leaving the 2 tills to run as tills . This will make things run smoother and more secure. The server will be backed up daily on a hard drive and I will insure that we have a large enough battery backup to cover us in the event of a power failure.

Rose will be using the apartment in the house. This will give her a place that can be used when she has to help her mother or if the weather doesn't allow her to drive home. We have to do some cleaning and lay some carpet to make it liveable. I have offered this to her in trade for extra hours worked. I will require help with the clean up over the next weeks to get this ready.

We now have close to 7000 customers in our database—not all are active but just a good idea of how many customers have been exposed to our store. The volunteers are to be commended for being persistent and adding the customers. That is what makes us very different than the other stores , the loyalty points system is what keeps them all coming back.

We hope that December will continue to be strong.